Oscoda County Council on Aging

429 N. Mt. Tom Rd Mio, Mi. 48647 Telephone: (989) 826-3025 Fax: (989) 826-8073

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To whom it may concern,

It is an honor for me to write this letter of recommendation. Robert Scarcella has been the Council on Aging's tech guy for over 15 years. He has not only been professional in his work but wonderful in timing, and helpful to us as a small non-profit. When computer issues arise it is usually an emergency situation and we have always had the peace of mind that Rob will be here to help. No matter where he is he always seems to make time for us — even though we are a very small organization. That is a trait that is hard to find and has kept him at the top of our priority list. He is very faithful.

I would highly recommend Robert as not only an excellent employee but that he is very knowledgeable at what he does. I believe everyone on this earth has specific purpose. Rob's purpose is computer management.

If there is anything I can do to further help in anyway, please do not hesitate to contact me!

Thank you for your time.

Mercanne Tappan

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Director/Medicare Counselor

Oscoda County Council on Aging