

Fairview Hardware

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March 8, 2019

Re: Letter of Recommendation for Robert Scarcella Jr

To Whom it May Concern:

Since our company is small enough that we can't justify a full time IT person, we rely on Mr. Scarcella to service our store with all of the things an IT person normally would. As a bit of background, we have 10 networked computers with static IP addresses, firewall and a wireless network as well. Robert has been available to us as needed to maintain our computer network.

He is also the person we call when we have any other issues related to computer hardware, software or viruses. He always gets back to us right away and comes as soon as possible to fix our issues. He is very determined and will work to find a solution to anything he is unfamiliar with. Robert is very even tempered and does not get frustrated easily. He communicates well with us and although he understands the technical language, he is able to translate that to layman's terms that we can understand. Robert is hardworking and pleasant to work with.

Sincerely,



Marika Christenson
Manager